



OUR PRIVACY POLICY

Effective Date: 07/25/2024



Applies to: **Norrel™ Inc.** and **ThermStar System™**

At **Norrel™ Inc.** and its affiliated brand **ThermStar System™**, we respect your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data when you interact with us, including through our website, services, and communications.

1. Information We Collect

We may collect personal information you voluntarily provide, such as:

- Name, email address, phone number, and company affiliation.
- Communication preferences and contact details.
- Project specifications or inquiries submitted via forms or direct contact.

2. How We Use Your Information

We use collected data solely for:

- Responding to inquiries and customer support.
- Fulfilling product, system or service-related requests.
- Internal operations such as improving our services, systems, and communications.

3. Data Sharing

- We do not share your personal data with third parties for marketing or promotional purposes.
- Mobile opt-in and consent are never sold, shared, or transferred to third parties for any commercial reason.
- We may disclose information if required by law, regulation, or legal requirements.

4. Messaging Terms and Conditions

By providing your mobile number and opting in, you consent to receive text messages from **Norrel™ Inc** at +1-307-278-1899, or other numbers we may use from time to time, regarding account or service notifications.

- Message frequency may adjust without notice.
- Message and data rates may apply.
- Reply STOP to unsubscribe or HELP for support.
- You may also contact us at 833-667-7359 or info@norreline.com to request changes to your messaging status.

5. Your Rights and Choices

You may request to access, correct, or delete your personal information at any time by contacting us at the email or phone number listed above. You may also opt out of receiving messages or marketing communications as described above.

6. Updates to This Policy

We may update this Privacy Policy from time to time without notice at any time. The updated version will be posted with a revised effective date.

For questions or concerns about your privacy or our messaging practices, please contact us at info@norrel.com or call +1-833-667-7359.

Contact Us

Norrel™ Inc. (dba **ThermStar Systems™**)

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